Workshop 2

Date: 20/04/2026
Name: Adriana García
Level: Elementary

1C – What's your email?

1. Vocabulary

a. **Find all 20 words hidden in the grid below:**

E	J	V	A	K	O	T	K	K	M	K	B	P	V	W
R	O	E	E	S	L	G	P	R	E	H	C	A	E	T
X	E	V	A	E	C	A	S	I	X	Y	M	L	V	N
N	R	L	F	D	J	O	H	B	I	L	D	I	U	C
P	E	Q	U	R	Z	E	M	C	P	T	G	C	G	F
X	P	D	L	R	G	F	V	P	T	U	D	N	P	B
T	A	D	G	I	E	Q	R	F	U	R	P	E	F	W
A	P	B	L	A	R	S	P	W	A	T	G	P	F	O
B	W	X	O	H	U	D	X	O	O	Z	E	L	W	D
L	U	K	B	C	T	H	B	Z	K	J	E	R	F	N
E	G	I	E	U	C	G	A	O	O	H	D	C	A	I
D	W	G	V	G	I	J	O	H	S	W	O	L	C	W
K	U	C	D	G	P	B	A	K	L	A	O	O	N	Y
L	B	Y	M	F	X	L	H	C	Q	L	R	C	V	C
H	I	B	P	R	E	B	B	U	R	L	M	K	N	S

12:00

Incomplete

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b. Who says it? Teacher (T) or Student (S)?

Read each sentence and tick the correct column.

#	Sentence	Teacher	Student
1	Open your books, please.	(T)	S
2	Sorry, can you repeat that, please?	T	(S)
3	Look at the board.	(T)	S
4	I don't understand.	T	(S)
5	Work in pairs.	(T)	S
6	Can I have a copy, please?	T	(S)
7	Listen and repeat.	(T)	S
8	How do you spell it?	T	(S)
9	Close the door.	(T)	S
10	What page is it?	T	(S)

c. Complete the sentence

Choose the correct word from the options in brackets.

1. Open your books, please. *(open / close / read)*
2. Go to page 84. *(exercise / page / board)*
3. Can you repeat that, please? *(spell / say / repeat)*
4. I don't understand. *(know / understand / spell)*
5. Work in pairs or groups. *(pairs / books / desks)*
6. How do you spell it? *(say / spell / read)*
7. Listen and repeat. *(Read / Listen / Stand)*
8. Can I have a copy, please? *(book / copy / door)*

d. Match the situation to the response

Write the correct letter (a–e) next to each situation.

1. Your teacher speaks very fast. B Sorry, can you repeat that, please?
2. You arrive late to class. D Sorry I'm late.
3. You don't know a word in English. E How do you say it in English?

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4. You want a photocopy of the exercise. C Can I have a copy, please?
5. You can't find the right page in the book. A What page is it?

a) What page is it?
b) Sorry, can you repeat that, please?
c) Can I have a copy, please?
d) Sorry I'm late.
e) How do you say it in English?

e. Unscramble the words

Put the words in the correct order to make classroom sentences.

1. *your / off / phone / Turn* Turn off your phone
2. *the / at / Look / board* Look at the board
3. *repeat / can / Sorry, / that / you / ?* Sorry, can you repeat that?
4. *do / spell / How / you / it / ?* How do you spell it?
5. *down / Sit / please / ,* Si down please
6. *exercise / Do / a* Do a exercise

2. Listening and Speaking

a. Listen to the audio and complete Adriana's form.

English House Language School

Student information

First name	Adriana	**Email address**	.Com
Surname	Garcia		
Age	35	**Phone (mobile)**	321 4442128
Country	Colombia		
City	Pasca	**Phone (landline)**	54 + 321 4442128
Address	Lazaro Fonte		
Postcode	AdrianaMariaMunoz@gmail.com		

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3. Practical English

VIDEO 1: Hotel Vocabulary

Exercise 1: Match the word to the definition

Watch the first 3 minutes. Match each word (1–8) with the correct definition (a–h).

Word	Definition
1. reception	a) a plastic card that opens your hotel room door
2. key card	b) leave the hotel and pay at the end of your stay
3. check in	c) the area where you arrive and talk to hotel staff
4. elevator / lift	d) a corridor in the hotel
5. hallway	e) arrive at the hotel and get your room
6. fitness room	f) a room with machines for exercise
7. pool	g) a place to swim
8. check out	h) takes you up and down between floors

Exercise 2: True (T) or False (F)?

Watch the full video. Write T or F next to each sentence.

1. The hotel is in Toronto, Ontario. F
2. You use a key card to open the door of your room. T
3. The hotel has a swimming pool. T
4. Bob walks outside for exercise. T
5. The hotel has a fitness room. T
6. Bob checks out at the end of the video. T

Exercise 3: Hotel vocabulary

Write the correct word from the box under each description.

reception | single room | double room | lift | bar | ground floor | key card | suitcase

1. A room with one bed for one person: single room
2. A room with a big bed for two people: double room
3. The area where you arrive and talk to staff: reception
4. Floor number zero (in British English): ground floor
5. A place in the hotel to buy drinks: bar
6. British English for 'elevator': lift

Complete the dialogue

Receptionist	Guest
Good morning. Welcome to the transcontinental Hotel. What I do for you?	Good morning. My name is Tom Sanders. I have a reservation for a single room for three nights.
Alright, Mr. Sanders. Let me pull up your reservation. I can't seem to find a record of your booking. Did you book the room directly through us, or did you use a hotel reservation service or a travel agent?	I booked it directly through you. I've already also paid a deposit on the first night. I have a reservation number if that helps.
Yes, Sure, Can I see that, please? Tank you. Oh I see. Maybe there was a glitch with the booking system. Well, we dont have any more single rooms available, with the exception of one adjoined room. But you would then be right next door to a family with children, which might get noisy. But that's a problem. I can upgrade you to one of our business suites. They all come with jacuzzis!	Oh! That sound nice. But how much more is that going to cost?

That would of course be at no extra charge to you.

Oh, thank you

My pleasure

What about the wireless Internet?

Oh, it's really easy. This is your access code and instructions on how to use it. If you have any problems, feel free to call the front desk. And this is a list of all the hotel amenities, like a gym and the indoor pool.

Ah! Thank you, very much

You're welcome. Has the valet already taken your car or will you be needing a parking pass?

Oh!, I don't have a car. I took a taxi from the airport.

Alright. Could I have some form of ID please? And could you just fill out this registration form?

Sure, here's my driver's license

Thank you. Oh! you're from San Francisco

Yes, I am. All the way from the west coast

I hope you had a good trip

Yes, I did, thank you. The flight was long, but it was smooth and I slept almost the whole way.

And is this your first time in the big Apple?

Yes, it is. I have a business conference to attend

but I'm looking forward to getting some sightseeing done as well.

Well I'd be more than happy to give you some sightseeing tips if you need any

Thank you

Alright. I've got you all checked in to your room. This is your room key. You're in room 653. Just take the elevator on the right up to the 6th floor. When you get off the elevator, turn right. Your room is at the end of the corridor on the left-hand side just leave your suitcase here and the bellboy will bring it up.

Great! Thank you very much

If you need anything please feel free to dial the front desk Enjoy your stay

Thank you

You're welcome

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VIDEO 2: Checking In

Exercise 4: Complete the dialogue

Watch the video. Fill in the missing words in the conversation.

Receptionist: Good evening, _____. Welcome to the Hotel Mariana.

Guest: Hello. I have a _____ for tonight.

Receptionist: And your _____, please?

Guest: It's Sarah Mitchell. M-I-T-C-H-E-L-L.

Receptionist: For how many _____?

Guest: For _____ nights.

Receptionist: Can I have your _____, please?

Guest: Just a second... Here you _____.

Receptionist: Here's your _____. It's room 215, on the _____ floor.

Guest: Where is the _____? I mean, the elevator.

Receptionist: It's over _____.

Exercise 5: Answer the questions

Watch the video again. Answer in full sentences.

1. What is the guest's name?
Tom Sanders

2. How many nights is she staying?
Three

3. What is her room number?
653

4. What floor is the room on?
6th

5. Does the guest ask about the lift or the bar?
The bar

Exercise 6: British or American English?

Write BrE (British English) or AmE (American English) next to each word.

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1. lift BYE
2. elevator AME
3. ground floor BYE
4. first floor (= ground level) AME
5. holiday BYE
6. vacation AME

4. Speaking

Work in pairs for each video. One of you will be the student, and the other will be the interviewer. You must fill out the form with your own information. Everyone will have the opportunity to be both the interviewer and the student. Please make sure to set up a meeting in Teams or Zoom and record it, as you will need to post it in our group. **Please dress appropriately, as the goal is to make it look like a real interview with a real student.**

First video	
Adriana	Interviewer
Erika	Student

Second video	
Didier	Interviewer
Adriana	Student

Third video	
Erika	Interviewer
Didier	Student

Script

Interviewer:
"Hello! Welcome to English House Language School. I have some questions for you, OK?"

Listen to the questions and write your real information.

Question	Your answer
What's your first name?	Adriana
What's your surname? Can you spell that?	Garcia G-a-r-c-i-a
How old are you?	35
What country are you from?	Colombia
What city are you from?	Pasca
What's your address?	Lazaro Fonte
What's your postcode?	AdrianamariaMunot@gmail.com
What's your email address?	.Com
What's your mobile phone number?	321 4442128
Do you have a landline number?	+54 321 4442128

Interviewer:
"Great, thank you! See you in class."

4.5

Well done. However, you still need to post your videos on our website group.

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